

**Q**

### What are the Physical Requirements of a Field Technician?

**A**

Our field technician positions require continuous walking and working outdoors. The equipment we use varies in weight from 2-15 pounds. Gas Leak Field Technicians may be required to use a plunger bar. This device weighs approximately twenty pounds and is used to drive a small hole into the ground approximately two to four feet deep. The hole is created so that a probe may be inserted into the hole to get a more accurate reading and determine if there is a natural gas leak coming from underground.

**Q**

### What qualifications do I need?

**A**

We provide complete training. You will receive classroom and field training.



Heath has an outstanding reputation for training personnel. You must meet these minimum requirements:

- Valid driver's license
- Good driving record
- Motivated, career-minded individual

**Q**

### What opportunities are available?

**A**

Heath has an outstanding record of promoting from within. Throughout the Heath organization, including top management, many of the people who today direct Heath started as field technicians.

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### What type of benefits are offered?

**A**

Heath offers:

- A 401K plan. The company will match fifty percent of what the employee contributes, up to six percent of the employee's salary.
- Life insurance is provided to the employee at no cost.
- Ten paid holidays (four of which are floaters).
- Paid time off is accumulated throughout the year. Five days the first year and ten the second year.
- We offer health, dental, and vision coverage.
- Direct deposit is available.

For more information please visit our website at [www.heathus.com](http://www.heathus.com)

# What is a Field Technician?

**Q**

## You Have Questions?

**A**

## We Have Answers.



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Human Resources  
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**Q**

### Who is Heath Consultants?

**A**

For over 75 years, Heath Consultants Incorporated has been the leading service provider and manufacturer to offer a wide range of products and services to the various utility markets. Over the years, Heath has demonstrated complete reliability in reducing leakage and maximizing pipeline integrity. Our services include gas leak surveys, underground utility locating, water leak detection, meter reading and a number of support services.

**Q**

### What is Heath's Organizational Structure?

**A**

Heath is divided into two business units that are designed to better serve our core markets. Field Technicians work for the Services Business Unit (SBU), which manages and administers our contract services while the Products Business Unit (PBU) is responsible for contract service and product sales.

Our services are broken into four basic utility/municipality groups, which are Gas, Water, Damage Prevention and Meter Services. To the natural gas market we provide services such as gas leak survey

(walking and mobile), gas leak pinpointing, odor complaint response, corrosion control and other related services.



To the water market we offer a number of water loss reduction programs that enable utilities to evaluate and design cost-effective programs for reducing water loss. Damage prevention consists of underground utility locating on pipe and cable lines to save our customers time and money from unnecessary digging or damage to utilities. Our Meter Services division provides a number of services that include but are not limited to meter reading, disconnect/re-connect meters, and meter change-out.

**Q**

### What are a Gas and Water Leak Field Technicians' Primary Duties and Responsibilities?

**A**

Working in conjunction with local gas or water utilities, our field technicians determine if there are any natural gas or water leaks coming from the lines underground.

Using equipment manufactured by Heath, the field technician will locate and pinpoint leaks from above ground. If a leak is detected, the field technician writes a location report and classifies the leak for action by the utility.

**Q**

### What are a Line Locating Technicians' Primary Duties and Responsibilities?

**A**

Any time that someone digs or breaks ground for any reason, they must know where the underground utilities are located. Our field technicians locate these underground utilities, (such as gas, telephone, cable, etc.) The field technician labels them with either small flags or spray paint markings so that every contractor knows exactly where each utility is located.

**Q**

### What are a Meter Services Technicians' Primary Duties and Responsibilities?

**A**

To provide accurate, timely documentation of meter reads for client billing purposes.

**Q**

### What kind of person becomes a successful Heath Field Technician?

**A**

This unique job requires a special blend of personality traits. The successful field technician usually fits the



- ➔ Resourceful
- ➔ Independent
- ➔ Self-Motivated
- ➔ Good Communicator
- ➔ Enjoys the Outdoors