



# Repair Form

Fill Out Form Before Printing

1-800-HEATH-US  
www.heathus.com

\* Denotes required information. Incomplete required information will delay the repair process.

**Return Address\***

Attn: \_\_\_\_\_

Company: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Billing Address\***

Same as return address (select if applicable)

Attn: \_\_\_\_\_

Company: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Contact Information\***

Name: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

**Payment Information\***

Call for Credit Card Information      Phone: \_\_\_\_\_

Company Approved Purchase Order #: \_\_\_\_\_

**Return Shipping Options\***

Next Day Air AM

Next Day Air Standard

2nd Day Air

Ground (default)

Other: \_\_\_\_\_

PLEASE INCLUDE THIS COMPLETED FORM WITH YOUR INSTRUMENT AND RETURN TO:

Heath Consultants Incorporated  
Western Instrument Repair Facility  
4641 Pell Drive, Unit #15  
Sacramento, CA 95838

**Due to remodeling our  
Western Repair Facility has  
temporarily relocated to  
Pell Drive**



Instrument repair options  
and information on  
the back side.

\* Denotes required information. Incomplete required information will delay the repair process.

### Repair Options for Pre-Approval\*

Please select the corresponding number 1-7 pre-approval option for each instrument in the instrument information boxes below. Pre-approving your repair will reduce the turnaround time by 2-3 days.

- ① Up to \$500.00 (Default) Per Instrument<sup>1</sup>
- ② Up to \$1,000.00 Per Instrument
- ③ Up to \$1,500.00 Per Instrument
- ④ Up to \$2,000.00 Per Instrument
- ⑤ Up to \$2,500.00 Per Instrument
- ⑥ Pre-Approved / No Estimate Required
- ⑦ Estimate Required<sup>1,2</sup> (\$125.00 estimate fee per instrument charged, fee waived if estimate approved)

<b>Instrument Information*</b> <input type="radio"/> 1 <input type="radio"/> 2 <input type="radio"/> 3 <input type="radio"/> 4 <input type="radio"/> 5 <input type="radio"/> 6 <input type="radio"/> 7 Model: _____ Serial Number: _____ Detailed description of problem: _____ _____ _____ <input type="checkbox"/> Expedite this repair <sup>3</sup>
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<b>Instrument Information*</b> <input type="radio"/> 1 <input type="radio"/> 2 <input type="radio"/> 3 <input type="radio"/> 4 <input type="radio"/> 5 <input type="radio"/> 6 <input type="radio"/> 7 Model: _____ Serial Number: _____ Detailed description of problem: _____ _____ _____ <input type="checkbox"/> Expedite this repair <sup>3</sup>
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<b>Instrument Information*</b> <input type="radio"/> 1 <input type="radio"/> 2 <input type="radio"/> 3 <input type="radio"/> 4 <input type="radio"/> 5 <input type="radio"/> 6 <input type="radio"/> 7 Model: _____ Serial Number: _____ Detailed description of problem: _____ _____ _____ <input type="checkbox"/> Expedite this repair <sup>3</sup>
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<sup>1</sup> No estimate will be provided for repairs less than \$500.00 per instrument by default, unless Estimate Required selection is made above. No charges will be due if it is determined to be a warranty repair.

<sup>2</sup> Instrument repair estimates not approved after 30 days will be charged 1hr labor and returned unrepai red.

<sup>3</sup> **FOR EXPEDITED REPAIRS ONLY:** There will be an additional \$200.00 charge and you must select one of the pre-approved options above.