

Odorator 2 GPS Rollover, Incorrect Date Notice

11/11/2022

What happened?

On 09/18/2022, a [GPS Week Number Rollover Event](#) occurred that is affecting all or most Odorator 2 instruments, causing them to display and record the current date as 1024 weeks (19.6 years) in the past.

How will this affect you?

This event is affecting the current displayed date in the instrument, recorded data, and reports that are generated in OdorSeer for any survey done on or after 09/18/2022. The time, readings, GPS coordinates, and any other instrument data contained in the report remain unaffected. The Calibration Date and Calibration Due Date are correctly recorded within the instrument; however, you will not receive any alerts from the instrument or OdorSeer when the instrument is due for calibration.

What is being done about it?

We are currently working to release a new version of OdorSeer software that will correct the recorded date in the reports generated. Prior OdorSeer Data will not be lost. This update will be made available on our website. This will be followed by a firmware update to your instrument the next time it is in for calibration at our facilities, or upon request, which will correct the issue in full. Additional communication will follow when the OdorSeer and firmware updates are available.

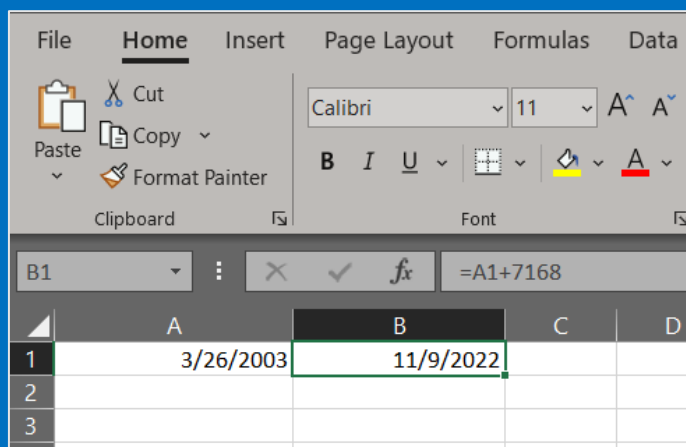
Please rest assured that your instrument is working as per design and that you can continue to perform surveys keeping in mind that the date of the survey is off and will need to be corrected manually in the reports.

We apologize for any inconvenience this may cause you, and we appreciate your patience as we work to resolve the issue as quickly as possible.

NOTE:

A simple way to manually correct the reports generated by OdorSeer in Excel is to add an additional column that references the incorrect date cell and adds 7168 days. Both cells must be formatted as dates.

EXAMPLE:



	A	B	C	D
1	3/26/2003	11/9/2022		
2				
3				