



Repair Form

Fill Out Form Before Printing

1-800-HEATH-US
www.heathus.com

* Denotes required information. Incomplete required information will delay the repair process.

Return Address*

Attn: _____

Company: _____

Address: _____

Billing Address*

Same as return address (select if applicable)

Attn: _____

Company: _____

Address: _____

Contact Information*

Name: _____

Phone: _____

Email: _____

Payment Information*

Call for Credit Card Information Phone: _____

Company Approved Purchase Order #: _____

Return Shipping Options*

Next Day Air AM Next Day Air Standard 2nd Day Air

Ground (default) Other: _____

PLEASE INCLUDE THIS COMPLETED FORM WITH
YOUR INSTRUMENT AND RETURN TO:

Heath Consultants Incorporated
Western Instrument Repair Facility
4741 Pell Drive, Unit #6
Sacramento, CA 95838



Instrument repair options
and information on
the back side.

* Denotes required information. Incomplete required information will delay the repair process.

Repair Options for Pre-Approval*

Please select the corresponding number 1-7 pre-approval option for each instrument in the instrument information boxes below. Pre-approving your repair will reduce the turnaround time by 2-3 days.

- ① Up to \$500.00 (Default) Per Instrument¹
- ② Up to \$1,000.00 Per Instrument
- ③ Up to \$1,500.00 Per Instrument
- ④ Up to \$2,000.00 Per Instrument
- ⑤ Up to \$2,500.00 Per Instrument
- ⑥ Pre-Approved / No Estimate Required
- ⑦ Estimate Required^{1,2} (\$125.00 estimate fee per instrument charged, fee waived if estimate approved)

Instrument Information* <input type="radio"/> 1 <input type="radio"/> 2 <input type="radio"/> 3 <input type="radio"/> 4 <input type="radio"/> 5 <input type="radio"/> 6 <input type="radio"/> 7 Model: _____ Serial Number: _____ Detailed description of problem: _____ _____ _____ <input type="checkbox"/> Expedite this repair ³

Instrument Information* <input type="radio"/> 1 <input type="radio"/> 2 <input type="radio"/> 3 <input type="radio"/> 4 <input type="radio"/> 5 <input type="radio"/> 6 <input type="radio"/> 7 Model: _____ Serial Number: _____ Detailed description of problem: _____ _____ _____ <input type="checkbox"/> Expedite this repair ³

Instrument Information* <input type="radio"/> 1 <input type="radio"/> 2 <input type="radio"/> 3 <input type="radio"/> 4 <input type="radio"/> 5 <input type="radio"/> 6 <input type="radio"/> 7 Model: _____ Serial Number: _____ Detailed description of problem: _____ _____ _____ <input type="checkbox"/> Expedite this repair ³

Instrument Information* <input type="radio"/> 1 <input type="radio"/> 2 <input type="radio"/> 3 <input type="radio"/> 4 <input type="radio"/> 5 <input type="radio"/> 6 <input type="radio"/> 7 Model: _____ Serial Number: _____ Detailed description of problem: _____ _____ _____ <input type="checkbox"/> Expedite this repair ³

¹ No estimate will be provided for repairs less than \$500.00 per instrument by default, unless Estimate Required selection is made above. No charges will be due if it is determined to be a warranty repair.

² Instrument repair estimates not approved after 30 days will be charged 1hr labor and returned unrepaired.

³ **FOR EXPEDITED REPAIRS ONLY:** There will be an additional \$200.00 charge and you must select one of the pre-approved options above.